Our Accomplishments

In 2022, CCHI conducted the **third national Job Task Analysis (JTA) Survey** to gather data about the changes in the profession that may have occurred since 2016. 583 respondents participated in the survey, and 495 of them were CCHI certificants. A majority of respondents (64%) are Spanish interpreters. The remaining respondents interpret in 41 other languages as their primary language of service. A majority of respondents (70%) deliver healthcare interpreting primarily in person as opposed to via telephonic (15%) or video remote modalities (14%) (1% did not provide a response). The full report about the JTA Study is available at [https://cchicertification.org/uploads/CCHI_Job_Analysis_Report_2022.pdf](https://cchicertification.org/uploads/CCHI_Job_Analysis_Report_2022.pdf).

By the end of 2022, CCHI counted **4,880 nationally certified healthcare interpreters**: 3,403 CHI™-Spanish, 1,084 CoreCHI™, 205 CHI™-Mandarin, and 188 CHI™-Arabic.

In 2022, CCHI continued administering the CoreCHI knowledge exam in the test-center and live remote proctoring modalities. 31% of all CoreCHI tests were administered online.

We are grateful to our **49 certificants who volunteered as Subject Matter Experts** and helped with the important test development processes such as creating the JTA survey and exam blueprints based on it, creating new items for examinations, updating test forms, standard setting study, etc.

Our **national Continuing Education Accreditation Program (CEAP)** accredited 500 continuing education programs for healthcare interpreters, offered by 85 training providers, including 426 online courses.

The Commissioners held monthly **virtual Community Conversations** with various experts and leaders in the field on issues important for our profession and society. The recordings are available on CCHI’s YouTube channel at [https://www.youtube.com/c/CertificationCommissionforHealthcareInterpreters](https://www.youtube.com/c/CertificationCommissionforHealthcareInterpreters).

CCHI held quarterly virtual meetings of the **National Language Access Leadership (NLAL) Huddle** ([https://cchicertification.org/healthcare-administrators/nlal-huddle/](https://cchicertification.org/healthcare-administrators/nlal-huddle/)).
Certified Healthcare Interpreters in 2022

Since its inception and as of 12/31/22, CCHI has issued a total of 7,368 credentials (both active and expired).

*Certified to date includes the number of all credentials issued by CCHI as of 12/31/22 (both active and expired).

**Active certifications are those CCHI credentials that are not expired as of 12/31/22, either because the original expiration date has not yet been reached or because the certificant chose to renew their certification for another four-year period.

Exam Statistics in 2022

<table>
<thead>
<tr>
<th></th>
<th>CoreCHI™ (all candidates)</th>
<th>CoreCHI™ candidates only*</th>
<th>CHI™- Spanish</th>
<th>CHI™- Arabic</th>
<th>CHI™- Mandarin</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exams taken</td>
<td>1,062</td>
<td>213</td>
<td>700</td>
<td>53</td>
<td>60</td>
</tr>
<tr>
<td>Passed</td>
<td>865</td>
<td>174</td>
<td>530</td>
<td>23</td>
<td>25</td>
</tr>
<tr>
<td>Passing rate</td>
<td>81.5%</td>
<td>81.7%</td>
<td>75.7%</td>
<td>43.4%</td>
<td>41.7%</td>
</tr>
<tr>
<td>Average passing score**</td>
<td>514</td>
<td>n/a</td>
<td>501</td>
<td>484</td>
<td>487</td>
</tr>
<tr>
<td>Average failing score</td>
<td>403</td>
<td>n/a</td>
<td>404</td>
<td>389</td>
<td>394</td>
</tr>
</tbody>
</table>

*CoreCHI™ candidates are interpreters of all languages, except for Arabic, Mandarin and Spanish, for whom the language-specific CHI™ certification is available.

** CCHI's scaled passing score for all exams is 450 points, on the scale of 300 to 600.

Top 10 CoreCHI™ Languages in 2022

If you have any questions, please contact:
info@CCHIcertification.org
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