

2022 Annual Report

Our Accomplishments

Who we are

The Certification Commission for Healthcare Interpreters (CCHI) is a 501(c)(6) organization founded in 2009, whose mission is to develop and administer a comprehensive national certification program for healthcare interpreters, bringing together representatives from interpreting associations, language companies, community-based organizations, educational institutions, hospitals, health and healthcare providers, and advocates for patients with limited English proficiency.

What we stand for

CCHI Commissioners brought together stakeholders through a non-profit organization whose main mission is to develop and administer a national, valid, credible, vendor-neutral certification program for healthcare interpreters in the U.S.

CCHI offers three national certifications: the Core Certification Healthcare Interpreter™ (CoreCHI™), CoreCHI-Performance™ (CoreCHI-P™), and bilingual Certified Healthcare Interpreter™ (CHI™) certification in Arabic, Mandarin and Spanish.

CCHI administers a national Continuing Education Accreditation Program (CEAP) with the online National Registry of accredited CE courses for healthcare interpreters at <https://CEAPcchi.org>. CCHI offers an online training portal at <https://cchiinterpreters.org>.

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In 2022, CCHI conducted the **third national Job Task Analysis (JTA) Survey** to gather data about the changes in the profession that may have occurred since 2016. 583 respondents participated in the survey, and 495 of them were CCHI certificants. A majority of respondents (64%) are Spanish interpreters. The remaining respondents interpret in 41 other languages as their primary language of service. A majority of respondents (70%) deliver healthcare interpreting primarily in person as opposed to via telephonic (15%) or video remote modalities (14%) (1% did not provide a response). The full report about the JTA Study is available at https://cchicertification.org/uploads/CCHI_Job_Analysis_Report_2022.pdf.

By the end of 2022, CCHI counted **4,880 nationally certified healthcare interpreters**: 3,403 CHI™-Spanish, 1,084 CoreCHI™, 205 CHI™-Mandarin, and 188 CHI™-Arabic.



Third National Job Task Analysis Survey

In 2022, CCHI continued administering the CoreCHI knowledge exam in the test-center and live remote proctoring modalities. 31% of all CoreCHI tests were administered online.

We are grateful to our **49 certificants who volunteered as Subject Matter Experts** and helped with the important test development processes such as creating the JTA survey and exam blueprints based on it, creating new items for examinations, updating test forms, standard setting study, etc.

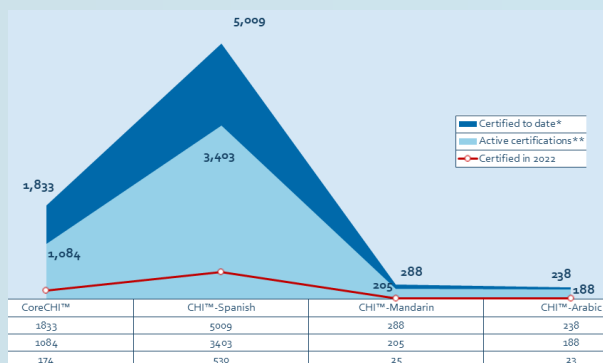
Our **national Continuing Education Accreditation Program (CEAP)** accredited 500 continuing education programs for healthcare interpreters, offered by 85 training providers, including 426 online courses.

The Commissioners held monthly **virtual Community Conversations** with various experts and leaders in the field on issues important for our profession and society. The recordings are available on CCHI's YouTube channel at <https://www.youtube.com/c/CertificationCommissionforHealthcareInterpreters>.

CCHI held quarterly virtual meetings of the **National Language Access Leadership (NLAL) Huddle** (<https://cchicertification.org/healthcare-administrators/nlal-huddle/>).

Certified Healthcare Interpreters in 2022

Since its inception and as of 12/31/22, CCHI has issued a total of 7,368 credentials (both active and expired).



***Certified to date** includes the number of all credentials issued by CCHI as of 12/31/22 (both active and expired).

****Active certifications** are those CCHI credentials that are *not* expired as of 12/31/22, either because the original expiration date has not yet been reached or because the certificant chose to renew their certification for another four-year period.

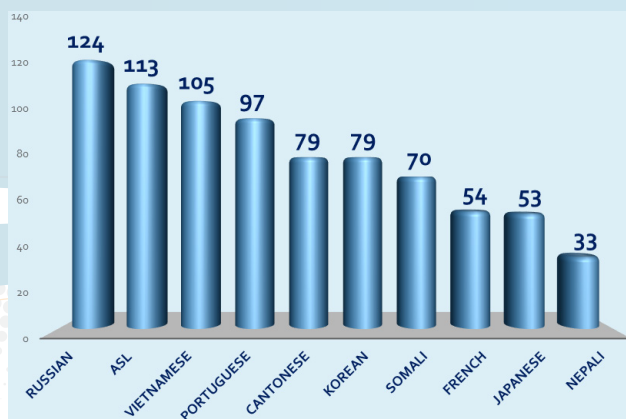
Exam Statistics in 2022

	CoreCHI™ (all candidates)	CoreCHI™ candidates only*	CHI™- Spanish	CHI™- Arabic	CHI™- Mandarin
Exams taken	1,062	213	700	53	60
Passed	865	174	530	23	25
Passing rate	81.5%	81.7%	75.7%	43.4%	41.7%
Average passing score**	514	n/a	501	484	487
Average failing score	403	n/a	404	389	394

***CoreCHI™ candidates** are interpreters of all languages, except for Arabic, Mandarin and Spanish, for whom the language-specific CHI™ certification is available.

** CCHI's scaled passing score for all exams is 450 points, on the scale of 300 to 600.

Top 10 CoreCHI™ Languages in 2022



If you have any questions, please contact:
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CCHI Certifications

CCHI has developed a comprehensive certification program for healthcare interpreters. This program currently includes these credentials: Core Certification Healthcare Interpreter™, CoreCHI-Performance™, and bilingual Certified Healthcare Interpreter™.

Core Certification Healthcare Interpreter™ (CoreCHI™)

The CoreCHI™ certification measures the core professional knowledge of the medical interpreter of any language. The CoreCHI™ exam tests the interpreter's critical thinking, ethical decision-making, and cultural responsiveness skills needed to perform their duties in any healthcare setting. The CoreCHI™ exam is a multiple choice exam in English, available year-around, and delivered in a secure test center or online environment across the U.S.

CoreCHI-Performance™ (CoreCHI-P™)

The CoreCHI-P™ certification is a monolingual performance certification available for interpreters of any language. It requires passing of two exams: the CoreCHI™ knowledge exam and the English-to-English (ETOE™) performance exam that measures cognitive interpreting skills. The ETOE™ exam is offered only during certain testing "windows" at test centers. The CoreCHI-P™ credential also requires certificants to meet CCHI's *Language Proficiency for Interpreters* eligibility requirements.

Certified Healthcare Interpreter™ (CHI™)

The CHI™ certification requires passing of two exams: the CoreCHI™ knowledge exam and a bilingual CHI™ performance exam assessing the interpreter's performance skills and abilities in consecutive and simultaneous interpreting, sight translation and translation. The CHI™ exam is offered only during certain testing "windows" at test centers. The CHI™ certification is currently available for Arabic, Mandarin, and Spanish interpreters.