



CCHI's Request for Medical Diagnosis to Support ADA Accommodation for CHI™ Candidates with Vision Impairment

Dear Medical Provider:

Thank you for assisting your patient to apply for the performance portion of the CCHI certification for medical interpreters. You are asked to provide the applicant's diagnosis code supporting the accommodation.

In order to take this performance exam, the candidate must perform the following functions:

- Read the general instructions and two sections of the exam. The font is readable for people with normal vision (with or without corrective glasses/lenses), and the font cannot be enlarged beyond 14 pts on this testing platform. These two sections of the exam constitute 11% of the exam weight.
- Manipulate the computer keyboard and mouse to navigate forward in the exam process and to indicate responses.

CCHI has two separate policies which provide accommodation to low vision and blind candidates, with different provisions:

1. **For low vision candidates**, who have bilateral low vision that is not corrected by refraction (eye glasses or lenses) preventing them from reading a computer screen with a non-enlarged font of 14 points, a 20% addition of total test time is allowed.
2. **For blind candidates**, a reader/actuator human assistant is provided. This person reads the content of the screen to the candidate and manipulates the keyboard and mouse when directed to by the candidate. A 40% addition of testing time is allowed. And one item on the test, which requires reading the content in English and selecting the correct option of the four translations into the second language, is eliminated. Blind interpreters will not be asked to perform written translation into a non-English language on the job. This eliminated portion constitutes 2% of the entire exam.

The candidate, your patient, will provide you with the written policy which outlines the scope of the accommodation for the test they are taking, including the ICD10 codes which make a candidate eligible for the accommodation. They will ask you to write a letter on your letterhead stationery to certify that your patient meets the clinical criteria to be eligible for the accommodation. Please document the actual ICD10 diagnosis code that is part of this candidate's medical chart, related to vision or vision-related disability.

The CCHI certification exam is the national standard for medical interpreters, and it is highly competitive. We ask that you help us maintain the integrity of the exam by only supporting an accommodation to a candidate who is eligible.

Thank you.
Sincerely,
CCHI's Eligibility Team

Info about CCHI's ADA Policies: <http://cchicertification.org/faq/what-ada-accommodations-does-cchi-provide-for-its-exams/>

V. June 2018