



NATIONAL, ACCREDITED, INCLUSIVE

# CORECHI™ EXAM LOGISTICS

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# Step 1 – Read the Introduction

The screenshot shows a web-based examination interface. At the top, it displays 'Page: 1', 'Section: Introduction', 'Introduction Time Rem... 00:09:11', 'Progress: 0%', and a 'Finish Test' button. Below this is a green header with 'Test: Core Certification Healthcare Interpreter' and 'Candidate'. On the left, there is a vertical list of numbered buttons from 1 to 14, with button 1 highlighted. The main content area contains the following text:

**Welcome to the CoreCHI™ Examination**

**Exam Structure**

This exam contains **100 questions**, presented in random order. You will have **120 minutes** to answer all questions within this exam. The examination you are about to take is comprised of 100 multiple-choice questions, with four options of possible answers for each question. You will answer one question at a time. There are, however, a couple of special scenarios in the test. For each scenario, you will read one passage of text, that will be presented on the left side of your screen, describing a specific situation and answer five (5) questions based on the same situation.

Your task is to select the **best** choice for each question, the choice that you believe to be the most acceptable of the options offered. You are to select one and only one option to each question. The option you select for each question will be scored "correct" or "incorrect" on the basis of the standard answer, which has been determined to be most acceptable in accordance with the professional standards. Any unanswered question is counted as "incorrect." Your score will be based on the number of questions scored "correct."

You need to achieve a score of 450 (on a scale of 300-600) to pass the examination. If you fail the examination, you may retake it in 90 days.

If you have not submitted your examination when time has elapsed, your examination will be closed automatically and scored as if you submitted your examination. You will not receive any additional time to complete the examination.

If you have any computer-related issues during the exam, please inform the proctor immediately.

If you believe any question on the examination was faulty in anyway, or if you believe there was an issue that affected your performance during the examination, you must send an email within five days of taking your exam to [info@cchicertification.org](mailto:info@cchicertification.org). All communication with CCHI about the testing experience must be in writing.

Before you begin, it is strongly encouraged that you take a few minutes to read the introduction to the exam. Please attempt any exam questions. The tutorial provides an overview of the exam structure and content during the examination.

A green callout box at the bottom right of the text area says 'This page requires scrolling'. At the bottom of the interface, there are buttons for '< Back', 'Next >', and 'Start the Test'.



# Step 1 – Read the Introduction

These are the *Introduction* pages

The label “Section” means the 10-15 minutes allocated for you to read the *Introduction*. You can click through all pages to learn about the test controls. This time does not count towards the 2-hour exam time.

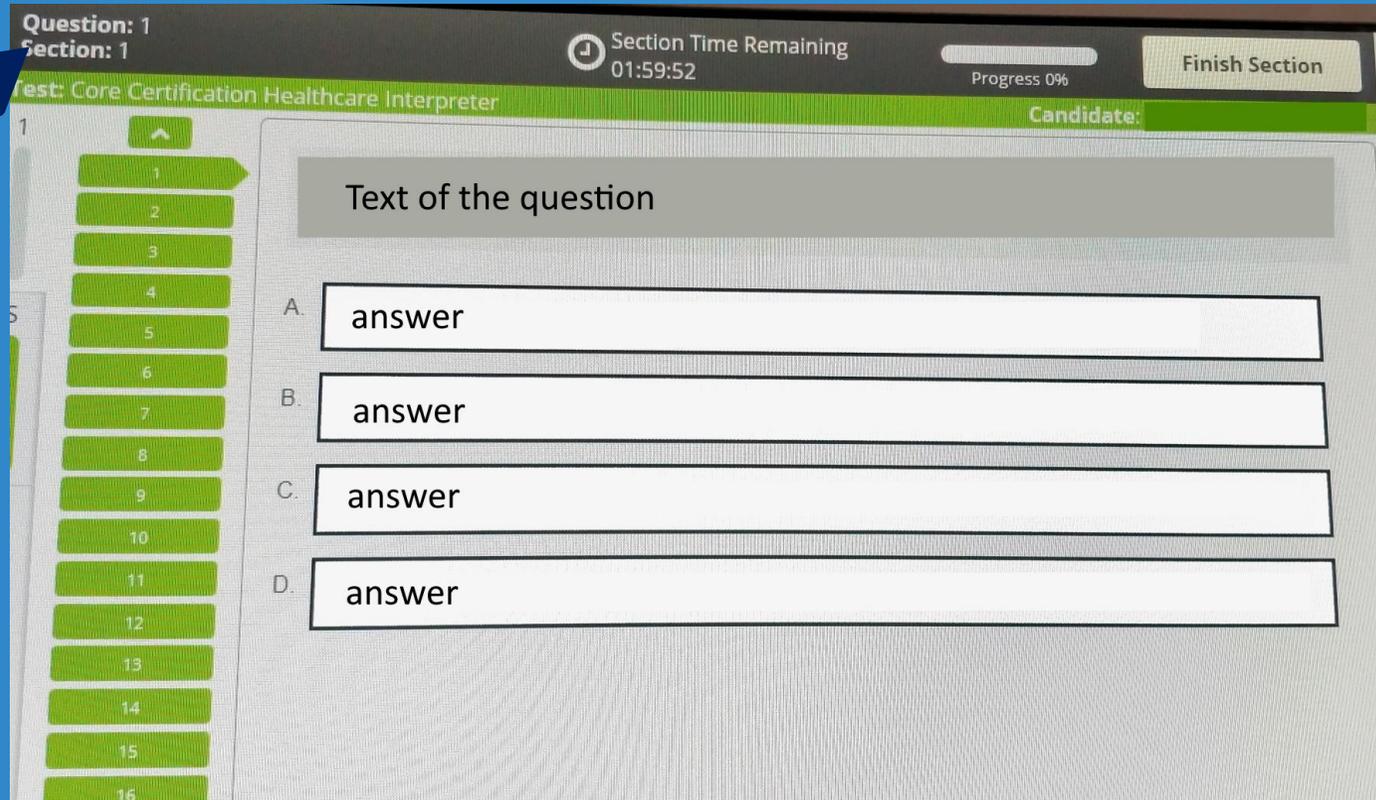


The screenshot shows the 'Introduction' page of the CoreCHI™ Examination. At the top, it displays 'Page: 1', 'Section: Introduction', and 'Introduction Time Rem... 00:09:11'. A progress bar shows 'Progress 0%' and a 'Finish Test' button is visible. The main content area is titled 'Welcome to the CoreCHI™ Examination' and 'Exam Structure'. It provides detailed information about the exam, including the number of questions (100), the time limit (120 minutes), and the format (multiple-choice questions with four options, plus special scenarios). It also states the passing score (450 out of 300-600) and provides instructions on what to do if time elapses or if there are computer-related issues. At the bottom, there are navigation buttons: '< Back', 'Next >', and 'Start the Test'. A green notification box at the bottom right says 'This page requires scrolling'.

When you are ready to start the actual test, click the “Start the Test” button at the bottom right.

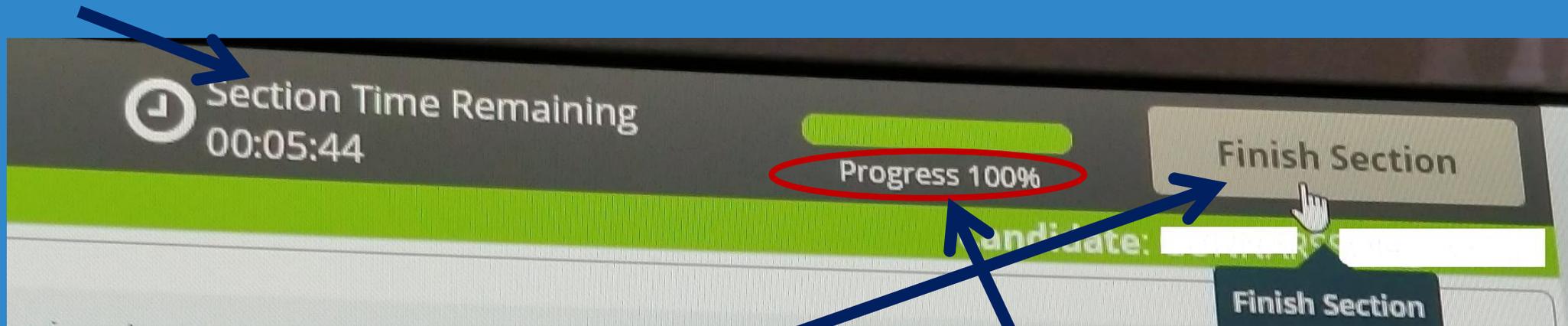
# Step 2: CoreCHI™ Exam itself = Section 1

The label "Section 1" means all 100 questions in the actual exam. The actual exam is timed to last 2 hours.



# Timer

After you click "Start the Test," the label "Section Time" means the actual exam time which is 2 hours.



If you click the "Finish Section" button, **you will be finishing/ submitting the whole exam.** DON'T DO IT UNTIL the "Progress" bar shows 100% and you answered all the questions. After the exam section is finished, there is the last "Section" which contains 4 survey questions about your testing experience.

# Questions

When you answer a question, its tab color changes from green to gray & a corner of the tab is folded.

When you select the answer, its background color changes to yellowish.

You may flag a question, so you can return to it later and change the answer.

The screenshot displays the CCHI exam interface. At the top, it shows 'Section: 1', 'Section Time Remaining 01:43:50', 'Progress 100%', and a 'Finish Section' button. The candidate's name is 'Your name'. On the left, a vertical list of question tabs is shown, numbered 72 through 92. Tab 86 is highlighted in gray, indicating it is the current question. The main area shows the 'Text of the Question' and four multiple-choice options (A, B, C, D). Option C, 'Selected Answer', is highlighted in yellow. At the bottom, there are navigation buttons: a grid icon, a question mark icon, a flag icon (highlighted with a red box), and a 'Next >' button.

# Special Type of Questions - Testlet

One scenario – for 5 questions

The screenshot displays a test interface with a scenario text box on the left and a question list on the right. The scenario text box contains the text: "Text of Scenario that applies to 5 questions". The question list shows a series of questions numbered 59 through 74. The question list is titled "Item Set 86: Question 2/5, Section 1". The question text area contains the text: "Text of Question". The answer options are labeled A, B, C, and D, each followed by the word "Answer".

Text of Scenario  
that applies to 5 questions

Text of Question

A. Answer

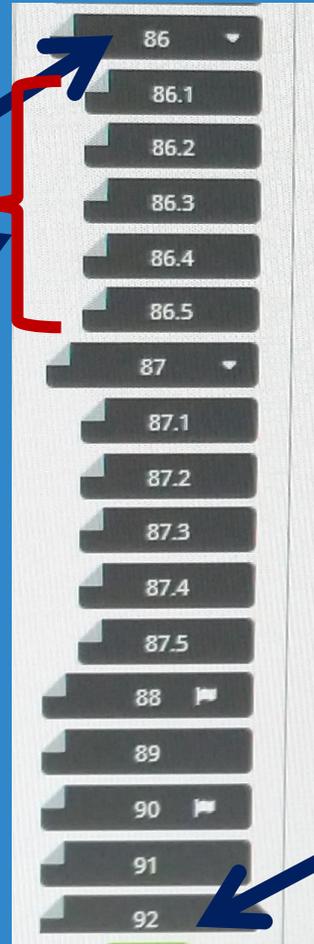
B. Answer

C. Answer

D. Answer

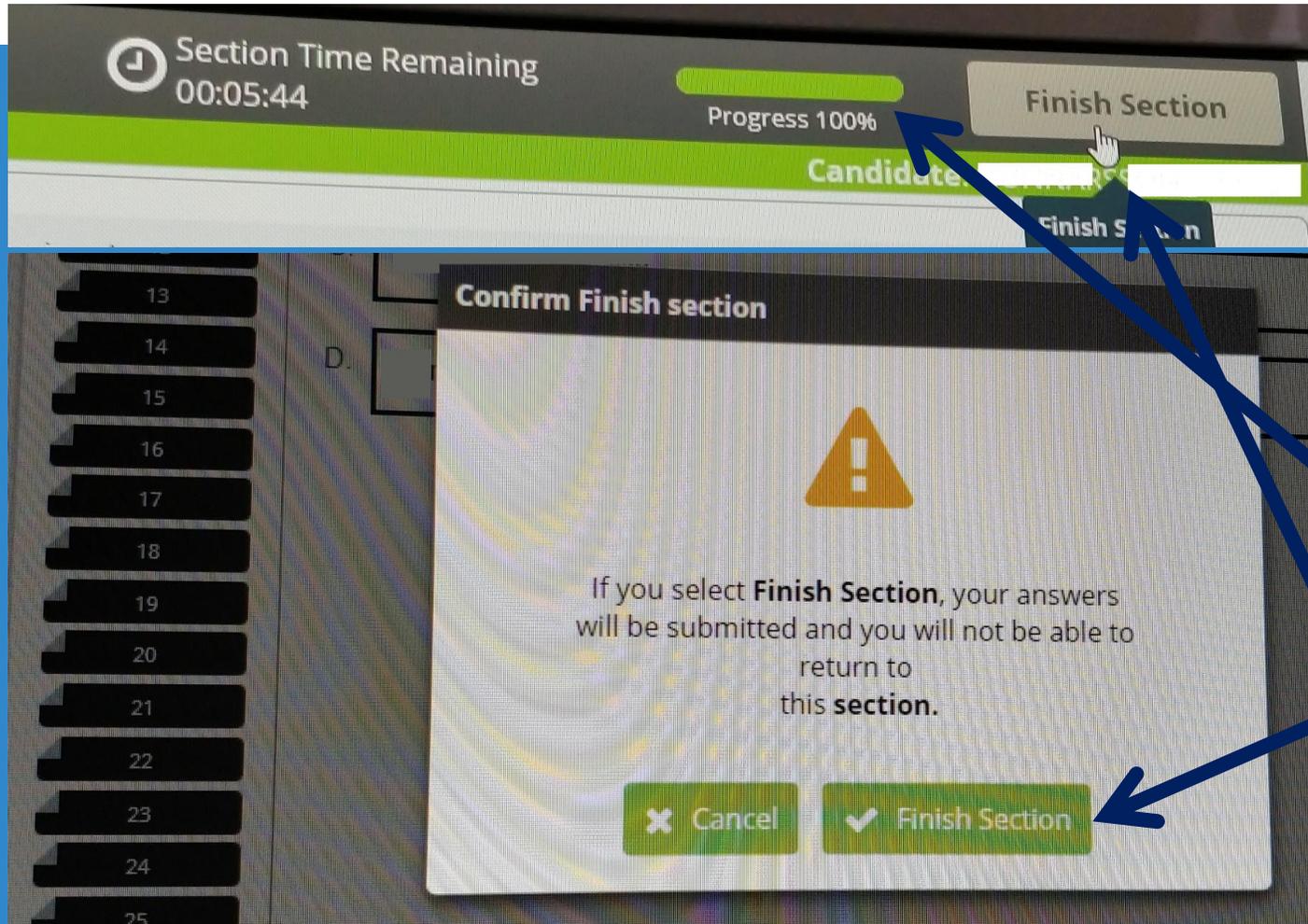
# Special Type of Questions - Testlet

These testlets are numbered as 1 item, with 5 “sub-questions” that are numbered, for example, 86.1, 86.2, 86.3, etc.



That's why the total number of questions displayed on the exam is not *labeled* as 100.

# Finish the Exam

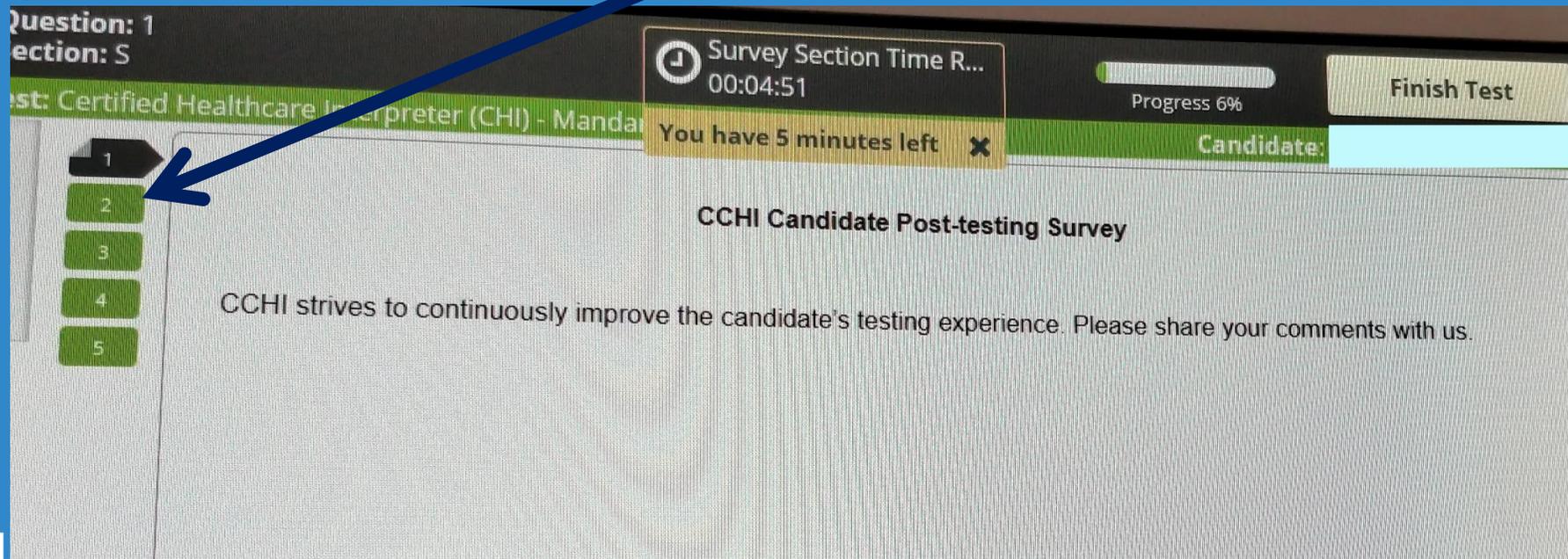


You completed everything when the "Progress" bar shows 100%.

Then you can "Finish Section" (=the exam).

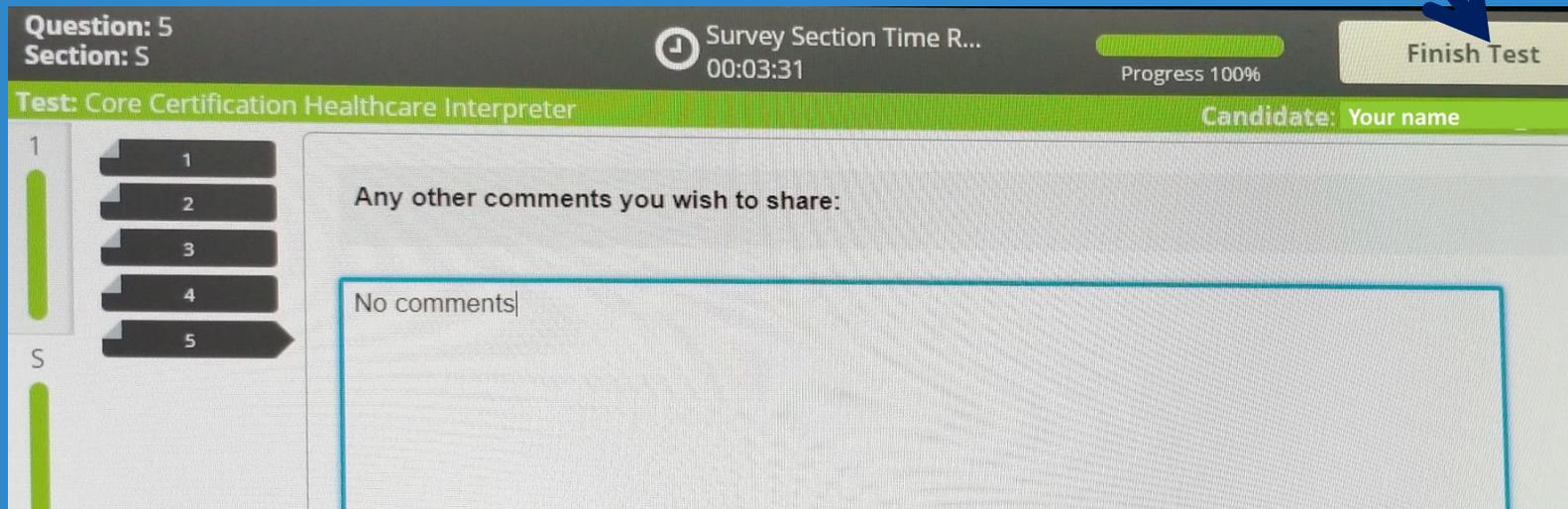
# Step 3: Survey and Submit the Exam

In the *Survey Section*, there are 4 questions asking for your feedback about the exam and your testing experience. The survey is optional.



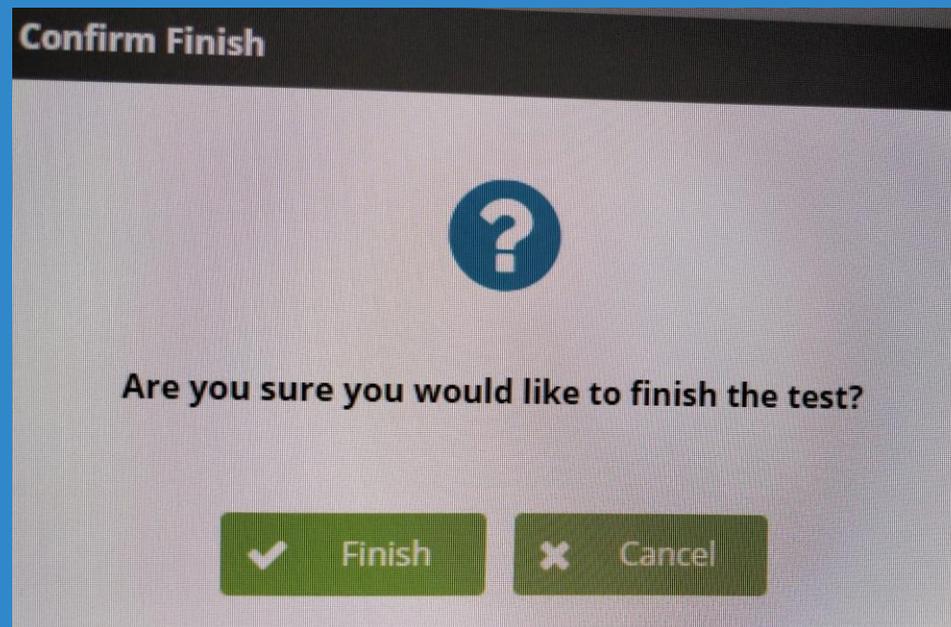
# Step 3: Survey and Submit the Exam

At the *Survey Section*, you will see the “Finish test” button; click it to submit the exam for scoring.

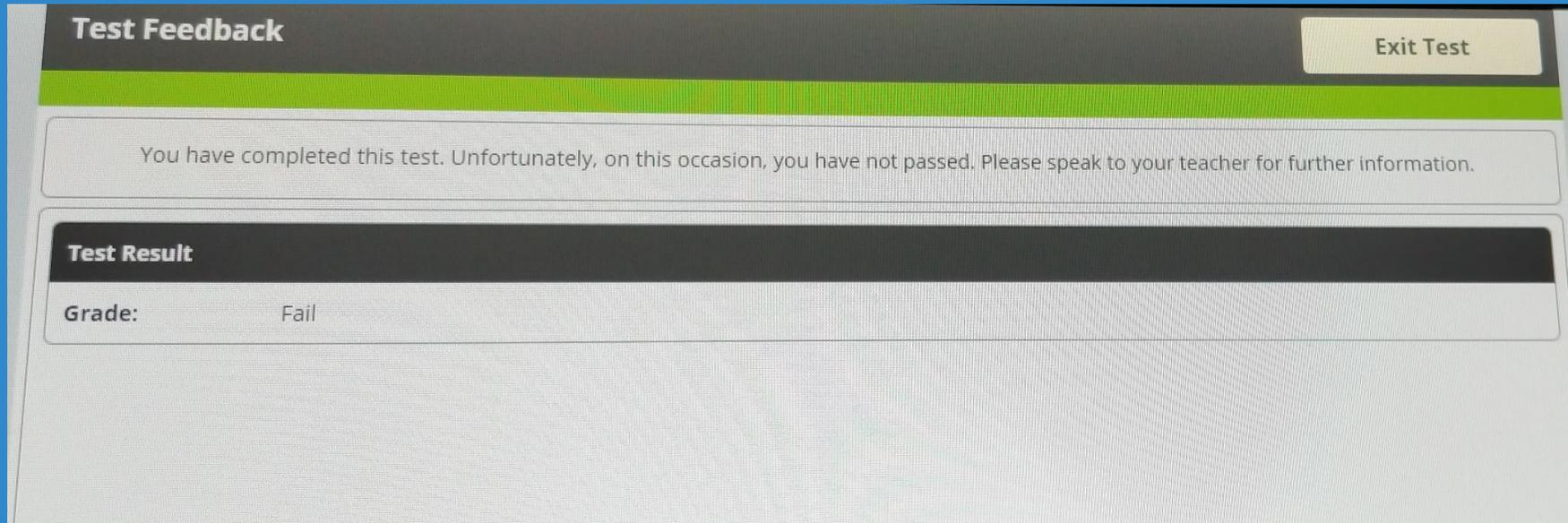


# Submit the Exam

Confirm by clicking “Finish.”



# Exam Results: Pass/Fail



The actual score report is emailed to you by our testing company *Prometric* within 48 hours of the exam. And CCHI will send you the official score vial email from [apply@cchicertification.org](mailto:apply@cchicertification.org) within 7 days of the exam.



# Happy Testing!

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