



Setting the Standard for Quality in Healthcare Interpreting

Our Accomplishments

Who we are

The Certification Commission for Healthcare Interpreters (CCHI) is a 501(c)6 organization founded in 2009, whose mission is to develop and administer a comprehensive national certification program for healthcare interpreters, bringing together representatives from interpreting associations, language companies, community-based organizations, educational institutions, hospitals, health and healthcare providers, and advocates for patients with limited English proficiency.

What we stand for

CCHI Commissioners brought together stakeholders through a non-profit organization whose main mission is to develop and administer a national, valid, credible, vendor-neutral certification program for healthcare interpreters in the U.S.

CCHI offers two national certifications: the Core Certification Healthcare Interpreter™ (CoreCHI™) and language-specific, performance Certified Healthcare Interpreter™ (CHI™) certification in Arabic, Mandarin and Spanish.

CCHI administers a national Continuing Education Accreditation Program (CEAP) with the online National Registry of accredited CE courses for healthcare interpreters at www.CEAPcchi.org. CCHI offers an online training portal at <http://cchiinterpreters.org>.

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- Over 3,370 nationally certified healthcare interpreters by the end of 2017: 2,643 CHI™-Spanish, 736 CoreCHI™, 127 CHI™-Mandarin, and 73 CHI™-Arabic certificants.
- CCHI received reaccreditation of its CHI™-Spanish certification by the National Commission for Certifying Agencies (NCCA) program in June 2017. The CHI™-Spanish certification is accredited until 6/30/2022 as meeting the national standards for certification programs.
- Our national Continuing Education Accreditation Program (CEAP) accredited 280 continuing education programs for healthcare interpreters, offered by 80 training providers, including 164 online courses and 24 conferences.
- In 2017, based on the 2016 JTA Study results, CCHI updated the test blueprint and content of the CoreCHI™ knowledge exam and started content update for the CHI™ performance exams.



Certified Interpreters Community

- 1,098 healthcare interpreters completed an application for CCHI's certification program. 1,027 applications were approved.
- Top 12 states by the number of certified interpreters are CA, WI, MA, TX, OH, AZ, MN, IL, SC, MI, NY, OR.
- A total of 1,103 candidates for both CoreCHI™ and CHI™ certifications took the CoreCHI™ exam. The CoreCHI™ exam passing rate is 85.9%.
- 236 CoreCHI™ candidates took the CoreCHI™ exam in 2017, and 192 new CoreCHI™ certifications were granted.
- 686 CHI™-Spanish candidates took the CHI™-Spanish exam in 2017, and 499 CHI™-Spanish certifications were granted. The CHI™-Spanish exam passing rate is 73.5%.
- 103 candidates took the CHI™-Arabic exam in 2017. The CHI™-Arabic exam passing rate is 11.7%. 12 CHI™-Arabic certifications were granted.
- 64 candidates took the CHI™-Mandarin exam. The CHI™-Mandarin exam passing rate is 46.9%. 30 CHI™-Mandarin certifications were granted.
- 223 certificants renewed their certification for the next four-year cycle. 473 certificants submitted their Year-2 renewal applications.