Who we are

The Certification Commission for Healthcare Interpreters (CCHI) is a 501(c)6 organization founded in 2009, whose mission is to develop and administer a comprehensive national certification program for healthcare interpreters, bringing together representatives from national and regional interpreting associations, language companies, community-based organizations, educational institutions, hospitals, health and healthcare providers, and advocates for patients with limited English proficiency.

What we stand for

CCHI Commissioners brought together the necessary stakeholders through a non-profit organization whose main mission is to develop and administer a national, valid, credible, vendor-neutral certification program for healthcare interpreters in the U.S.

CCHI offers two national certifications: the Core Certification Healthcare Interpreter™ (CoreCHI™) and language-specific, performance Certified Healthcare Interpreter™ (CHI™) certification in Arabic, Mandarin and Spanish.

CCHI administers a national Continuing Education Accreditation Program (CEAP) with the online National Registry of accredited CE courses for healthcare interpreters at www.CEAPcchi.org.

CCHI
1725 I Street NW, Suite 300
Washington DC 20006

Email: info@CCHIcertification.org
Phone: 866-969-6665
www.CCHIcertification.org

©2017, CCHI

Setting the Standard for Quality in Healthcare Interpreting

Our Accomplishments

- Over 2,780 nationally certified healthcare interpreters by the end of 2016: 2,040 CHI™-Spanish, 585 CoreCHI™, 97 CHI™-Mandarin, and 64 CHI™-Arabic certificants.

- CCHI conducted the 2nd national Job Task Analysis (JTA) Study of the healthcare interpreter profession. Over 2,300 responses were received, and 2,095 responses were used for analysis. Based on the JTA Study results, the new certification exams specifications were developed.

- Our national Continuing Education Accreditation Program (CEAP) accredited 280 continuing education programs for healthcare interpreters, offered by 71 training providers, including 103 online courses and 23 conferences.

- CEAP program launched its online training modules based on the continuing education webinars presented by guest speakers at http://cchiinterpreters.org.

Certified Interpreters Community

- 1,084 healthcare interpreters completed an application for CCHI’s certification program. 1,071 applications were approved.

- Top 10 states by the number of certified interpreters are CA, WI, MA, TX, OH, AZ, IL, MN, MI, NY.

- A total of 1,141 candidates for both CoreCHI™ and CHI™ certifications took the CoreCHI™ exam. The CoreCHI™ exam passing rate is 83.5%.

- 230 CoreCHI™ candidates took the CoreCHI™ exam in 2016, and 185 CoreCHI™ certifications were granted.

- 836 CHI™-Spanish candidates took the CHI™-Spanish exam in 2016, and 753 CHI™-Spanish certifications were granted. The CHI™-Spanish exam passing rate is 75.9%.

- 86 candidates took the CHI™-Arabic exam in 2016. The CHI™-Arabic exam passing rate is 18.6%. 15 CHI™-Arabic certifications were granted.

- 70 candidates took the CHI™-Mandarin exam. The CHI™-Mandarin exam passing rate is 24.3%. 19 CHI™-Mandarin certifications were granted.

- 238 certificants renewed their certification for the next four-year cycle. 368 certificants submitted their Year-2 renewal applications.