

## Setting the Standard for Quality in Healthcare Interpreting

### Our Accomplishments

#### Who we are

The Certification Commission for Healthcare Interpreters is a 501(c)(6) organization founded in 2009, whose mission is to develop and administer a national comprehensive certification program for healthcare interpreters, bringing together representatives from national and regional interpreting associations, language companies, community-based organizations, educational institutions, hospitals, health and healthcare providers, and advocates for patients with limited English proficiency.

#### What we stand for

CCHI Commissioners brought together the necessary stakeholders through a non-profit organization whose main mission is to develop and administer a national, valid, credible, vendor-neutral certification program for healthcare interpreters in the U.S.

CCHI offers two national certifications: the Core Certification Healthcare Interpreter™ (CoreCHI™) and language-specific Certified Healthcare Interpreter™ (CHI™) in Arabic, Mandarin and Spanish.

CCHI administers a national Continuing Education Accreditation Program (CEAP) with the online National Registry of accredited CE courses for healthcare interpreters at [www.CEAPcchi.org](http://www.CEAPcchi.org).

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- CCHI celebrated its 5th Anniversary and counted over 1,680 nationally certified healthcare interpreters by the end of 2014.
- CCHI received accreditation for its CoreCHI™ certification from the National Commission for Certifying Agencies (NCCA) in June 2014. CoreCHI™ certification is the only national certification available for healthcare interpreters of any language.
- CCHI received a grant from Kaiser Permanente National Community Benefit Fund at the East Bay Community Foundation to engage stakeholders and disseminate knowledge about its national healthcare interpreter certification.
- Our national Continuing Education Accreditation Program (CEAP) accredited 67 continuing education programs for healthcare interpreters, including 31 online courses and conferences presented by ATA, Berkshire AHEC, Boston University, CHIA, TAHIT, TAPIT, and MasterWord.



### Certified Interpreters Community

- 1,011 healthcare interpreters submitted an application for CCHI's certification program. 973 applications were approved.
- Top 10 states by the number of certified interpreters are CA, WI, MA, OH, TX, AZ, MI, IL, MN, NY.
- 110 CoreCHI™ candidates took the CoreCHI™ exam, and 101 CoreCHI™ certifications were granted.
- A total of 945 candidates for both CoreCHI™ and CHI™ certifications took the CoreCHI™ exam. The CoreCHI™ exam passing rate is 76.58%.
- 553 CHI™-Spanish candidates took the CHI™-Spanish exam, and 453 CHI™-Spanish certifications were granted. The CHI™-Spanish exam passing rate is 81.74%.
- 49 candidates took the CHI™-Arabic exam, and 11 CHI™-Arabic certifications were granted.
- 42 candidates took the CHI™-Mandarin exam, and 21 CHI™-Mandarin certifications were granted.
- 179 certificants submitted the first certification renewal application (for years 1 and 2). Although the certification of the first recipients expires in 2015, 86 certificants submitted their second certification renewal application (for years 3 and 4) in 2014.