

Certification Commission for Healthcare Interpreters

2013 Annual Report

Setting Standard for Quality in Healthcare Interpreting

Who we are

Founded in 2009, CCHI is a 501(c)(6) organization whose mission is to develop and direct a comprehensive credentialing program for healthcare interpreters, bring together representatives from national and regional non-profit interpreting associations, language companies, community-based organizations, educational institutions, healthcare providers, and advocates for LEP individuals.

What we stand for

The vision and long-term goals of CCHI are clear and credible. CCHI commissioners brought together the necessary stakeholders through a non-profit organization whose main mission is to develop and administer a national, valid, credible, vendor-neutral certification program for healthcare interpreters.

CCHI serves the current and future needs of healthcare interpreters and the stakeholders (healthcare providers and institutions, language services agencies, government agencies, and patients) who are counting on us to provide a trained, qualified, certified and competency-based population of healthcare interpreters.

CCHI programs include the the Associate Healthcare Interpreter™ (AHI™) and Certified Healthcare Interpreter™ (CHI™) certifications.

Certification Commission for Healthcare Interpreters

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Our Accomplishments in 2013

- Updated the National Healthcare Interpreter Registry which now allows to search for credentialed interpreters by name, city, state, or language.
- Developed an online credential maintenance and renewal process.
- Credentialed the first 1,000 healthcare interpreters by August 31, 2013.
- Expanded our CHI™ testing network to include 84 test sites in 36 states.
- Launched Continuing Education Accreditation Program (CEAP) to assess, analyze and accredit continuing education programs for healthcare interpreters in September 2013 (www.ceapcchi.org).
- CEAP accredited 30 continuing education programs.

CCHI Credentialed Interpreters Community*

- 3,492 healthcare interpreters created a CCHI professional profile.
- 2,120 healthcare interpreters submitted an application for CCHI's credentialing program.
- 164 credential holders submitted the first credential renewal application (for years 1 and 2 of their credential).
- 2,019 healthcare interpreters have taken the AHI™ Exam.
- 1,559 healthcare interpreters have taken the CHI™ Exams.
- In 2013, 763 healthcare interpreters took the AHI™ Exam. The passing rate is 70.5%.
- In 2013, 451 healthcare interpreters took the CHI™-Spanish Exam; 316 CHI™-Spanish credentials were awarded. The passing rate is 70%.
- 267 AHI™ credentials have been awarded to interpreters representing 32 languages, with 94 AHI™ credentials awarded in 2013.
- 906 CHI™ credentials have been awarded to Spanish, Arabic, and Mandarin interpreters (824 Spanish, 23 Arabic, and 59 Mandarin), with 347 CHI™ credentials awarded in 2013.

* The data is for June 1, 2010 – December 31, 2013

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