

**ACCREDITED**  
CERTIFICATION PROGRAM



**NCCA BY ICE**

## CCHI's Accomplishments

### About CCHI...

#### Who We Are

The Certification Commission for Healthcare Interpreters (CCHI) is a 501(c)6 organization, founded in 2009, whose mission is to develop and administer a comprehensive national certification program for healthcare interpreters, bringing together representatives from interpreting associations, language companies, community-based organizations, educational institutions, hospitals, health and healthcare providers, and advocates for patients with limited English proficiency.

#### What We Stand For

CCHI Commissioners brought together stakeholders through a non-profit organization whose main mission is to develop and administer a national, valid, credible, vendor-neutral certification program for healthcare interpreters in the U.S.

CCHI offers two national certifications: the Core Certification Healthcare Interpreter™ (CoreCHI™) and language-specific, performance Certified Healthcare Interpreter™ (CHI™) certification in Arabic, Mandarin and Spanish.

CCHI administers a national Continuing Education Accreditation Program (CEAP) with the online National Registry of accredited CE courses for healthcare interpreters at <https://CEAPcchi.org>. CCHI offers an online training portal at <https://cchiinterpreters.org>.

#### *Here are highlights of CCHI's most important accomplishments:*

- Regularly conducts the National Job Task Analysis studies to keep the profession's definition current.
- Engages thousands of interpreters, interpreter trainers and supervisors, and other stakeholders in the development of CCHI's certification program and examinations.
- Administers national certification examinations: the Core Certification Healthcare Interpreter™ (CoreCHI™) exam for all interpreters, and the Certified Healthcare Interpreter™ (CHI™) exams for Spanish, Arabic and Mandarin interpreters.
- Maintains a National Certified Healthcare Interpreter Registry which allows one to search for certified interpreters by name, certification status, city, state, or language ([CertifiedMedicalInterpreters.directory](http://CertifiedMedicalInterpreters.directory)).
- The only organization certifying interpreters in the U.S. to maintain NCCA (National Commission for Certifying Agencies) accreditation for its programs. Received NCCA accreditation for the CHI™-Spanish certification in 2012 and for the CoreCHI™ - in 2014.
- Offers an online certification maintenance and renewal process.
- Manages the Continuing Education Accreditation Program (CEAP) to assess, analyze and accredit continuing education programs for healthcare interpreters in the U.S. ([www.CEAPcchi.org](http://www.CEAPcchi.org)).
- Counts over 4,700 certified healthcare interpreters



## Your Role as a Leader and Witness to CCHI History

The need for your leadership and commitment to the entire field of healthcare interpreting has never been greater. You and people like you – the most experienced and respected in health care, healthcare interpreting, and healthcare certification, form the backbone and brainpower at CCHI.

We invite you to explore our website - [www.CCHlcertification.org](http://www.CCHlcertification.org) - and join us because your talents and expertise are critical to ensuring we get it right and respect the certification processes and best practices established by many in the healthcare credentials area that came before us.

## CCHI Certifications

CCHI has developed a comprehensive certification program for healthcare interpreters of any language. This program currently includes two credentials: Core Certification Healthcare Interpreter™ and Certified Healthcare Interpreter™.

### Core Certification Healthcare Interpreter™ (Core CHI™)

CoreCHI™ is the one and only certification which every healthcare interpreter of every language needs to have and can achieve today. The CoreCHI™ certification allows hospitals, health systems, and healthcare providers to efficiently show their compliance with The Joint Commission's interpreter qualifications requirement, National CLAS Standard 7, and Title VI requirements for meaningful language access.



The CoreCHI™ certification measures the core professional knowledge of the medical interpreter of any language, including such vital healthcare concepts as safety protocols, universal precautions, and HIPAA. The CoreCHI™ examination tests the interpreter's critical thinking, ethical decision-making, and cultural responsiveness skills needed to perform their duties in any healthcare setting. The CoreCHI™ examination is a multiple choice exam in English, available year-around, and delivered online in a secure test center environment across the U.S.

### Certified Healthcare Interpreter™ (CHI™)

The CHI™ certifications provide a language-specific assessment of the interpreter's performance skills. A CHI™ certificant must first complete the CoreCHI™ examination and then pass a language-specific oral performance exam testing the interpreting skills and abilities in consecutive and simultaneous interpreting, sight translation and translation. The CHI™ examinations are offered only during certain testing "windows" each quarter.

The CHI™ certification is currently available for Arabic, Mandarin, and Spanish interpreters.



If you have any questions, please contact:  
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## To Meet the Need and Challenges in the Field

***How vast and complex are the challenges that CCHI is prepared to take on?***

According to the U.S. Census, more than 25 million people speak English less than very well and may be considered limited English proficient (LEP). Healthcare providers across the country are increasingly treating LEP patients.

- 80% of hospitals encounter LEP patients frequently.
- 81% of internal medicine physicians treat LEP patients frequently.
- 84% of federally qualified health centers (FQHC) provide clinical services daily to LEP patients.

CCHI's certification programs provide the ***assurance of competency*** of interpreters working in health care.

## National Registry of Certified Interpreters

CCHI maintains a national Registry of healthcare interpreters with the active certification status as well as interpreters on the path to certification at [CertifiedMedicalInterpreters.directory](http://CertifiedMedicalInterpreters.directory).

## CCHI's Initiatives

***CCHI Community Conversations*** on current topics impacting our field, hosted on our [YouTube channel](#).

The ***National Language Access Leadership (NLAL) Huddle***, a vendor-neutral forum for language access administrators to discuss innovations, challenges, and share best practices to advance language access for all patients with LEP and for those who are Deaf or Hard of Hearing.

***Repository of Critical Incident Reports (CIRs)***