



## Setting the Standard for Quality in Healthcare Interpreting

### Our Accomplishments

#### Who we are

The Certification Commission for Healthcare Interpreters (CCHI) is a 501(c)6 organization founded in 2009, whose mission is to develop and administer a comprehensive national certification program for healthcare interpreters, bringing together representatives from interpreting associations, language companies, community-based organizations, educational institutions, hospitals, health and healthcare providers, and advocates for patients with limited English proficiency.

#### What we stand for

CCHI Commissioners brought together stakeholders through a non-profit organization whose main mission is to develop and administer a national, valid, credible, vendor-neutral certification program for healthcare interpreters in the U.S.

CCHI offers two national certifications: the Core Certification Healthcare Interpreter™ (CoreCHI™) and language-specific, performance Certified Healthcare Interpreter™ (CHI™) certification in Arabic, Mandarin and Spanish.

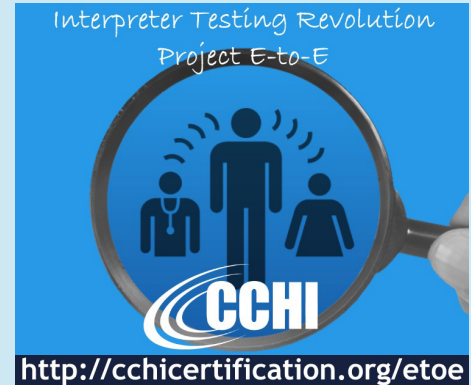
CCHI administers a national Continuing Education Accreditation Program (CEAP) with the online National Registry of accredited CE courses for healthcare interpreters at <http://CEAPcchi.org>. CCHI offers an online training portal at <http://cchiinterpreters.org>.

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- Over 3,856 nationally certified healthcare interpreters by the end of 2018: 2,731 CHI™-Spanish, 879 CoreCHI™, 150 CHI™-Mandarin, and 96 CHI™-Arabic certifiants.
- Our national Continuing Education Accreditation Program (CEAP) accredited 439 continuing education programs for healthcare interpreters, offered by 85 training providers, including 231 online courses and 26 conferences.
- In 2018, CCHI updated the test content of the the CHI™ performance exams. The CHI™-Spanish exam with the new content will be administered starting the first testing window of 2019, and the updated Arabic and Mandarin exams will be administered in late 2019-early 2020.
- In 2018, CCHI updated its certification renewal policy to allow for a maximum of 4 CE hours to represent non-instructional CE activities. Non-instructional CE activities are defined as “activities that support the healthcare interpreting profession through volunteerism, leadership and research.”
- CCHI has formed the *EtoE National Task Force* to lay the foundation for developing an English-to-English test of cognitive interpreting skills. Thanks to the generous donations and a Robert Wood Johnson Foundation grant, the *EtoE Study* will take place in 2019.



### Certified Interpreters Community

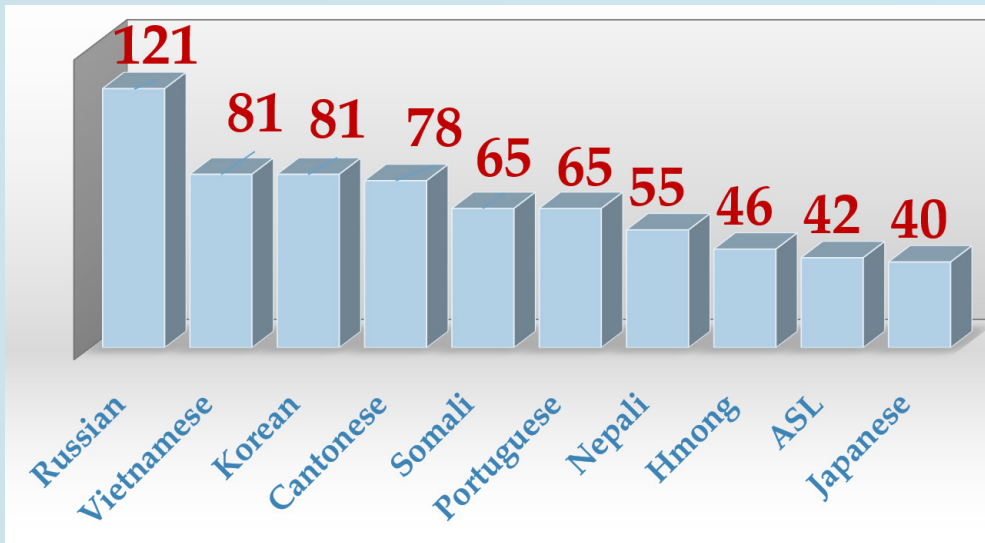
- 1,108 healthcare interpreters completed an application for CCHI’s certification program. 1,012 applications were approved.
- Top 12 states by the number of certified interpreters are CA, WI, TX, MA, OH, IL, MN, SC, AZ, MI, NY, OR.
- A total of 1,179 candidates for both CoreCHI™ and CHI™ certifications took the CoreCHI™ exam. The CoreCHI™ exam passing rate is 83.3%.
- 271 CoreCHI™ candidates took the CoreCHI™ exam in 2018, and 223 new CoreCHI™ certifications were granted.
- 744 CHI™-Spanish candidates took the CHI™-Spanish exam in 2018, and 536 CHI™-Spanish certifications were granted. The CHI™-Spanish exam passing rate is 73.1%.
- 185 candidates took the CHI™-Arabic exam in 2018. The CHI™-Arabic exam passing rate is 14.6%. 27 CHI™-Arabic certifications were granted.
- 77 candidates took the CHI™-Mandarin exam. The CHI™-Mandarin exam passing rate is 39%. 29 CHI™-Mandarin certifications were granted.
- 304 certifiants renewed their certification for the next four-year cycle. 589 certifiants submitted their Year-2 renewal applications.

## Your Role as a Leader and Witness to CCHI History

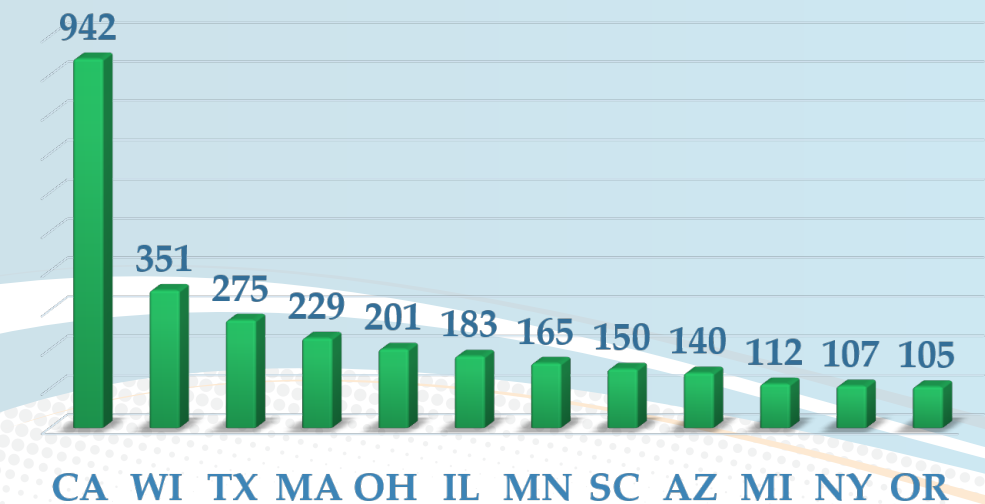
The need for your leadership and commitment to the entire field of healthcare interpreting has never been greater. You and people like you – the most experienced and respected in health care, healthcare interpreting and healthcare certification, form the backbone and brainpower at CCHI.

We invite you to explore our website - [www.CCHICertification.org](http://www.CCHICertification.org) - and join us because your talents and expertise are critical to ensuring we get it right and respect the certification processes and best practices established by many in the healthcare credentials area that came before us.

## Top 10 Languages of CoreCHI™ Certificants in 2018



## Top 12 States of CCHI Certificants in 2018



If you have any questions, please contact:  
[info@CCHICertification.org](mailto:info@CCHICertification.org)

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## CCHI Certifications

CCHI has developed a comprehensive certification program for healthcare interpreters. This program currently includes two credentials: Core Certification Healthcare Interpreter™ and Certified Healthcare Interpreter™.

### Core Certification Healthcare Interpreter™ (Core CHI™)

The CoreCHI™ certification measures the core professional knowledge of the medical interpreter of any language, including such vital healthcare concepts as safety protocols, universal precautions, and HIPAA. The CoreCHI™ examination tests the interpreter's critical thinking, ethical decision-making, and cultural responsiveness skills needed to perform their duties in any healthcare setting. The CoreCHI™ examination is a multiple choice exam in English, available year-around, and delivered online in a secure test center environment across the U.S.

### Certified Healthcare Interpreter™ (CHI™)

The CHI™ certification includes a language-specific assessment of the interpreter's performance skills and abilities in consecutive and simultaneous interpreting, sight translation and translation. The CHI™ examination is offered only during certain testing "windows."

The CHI™ certification is currently available for Arabic, Mandarin, and Spanish interpreters.

## CCHI Supporters

CCHI's goals, objectives and approach have earned the support of professionals and organizations throughout the nation and we are honored to have their support.\*

For a complete list of sponsors, visit CCHI's web site:  
[www.cchicertification.org](http://www.cchicertification.org).

\* Participation by supporters does not constitute ultimate endorsement of CCHI's certification program.