

Setting the Standard for Quality in Healthcare Interpreting

Our Accomplishments

Who we are

The Certification Commission for Healthcare Interpreters (CCHI) is a 501(c)6 organization founded in 2009, whose mission is to develop and administer a comprehensive national certification program for healthcare interpreters, bringing together representatives from national and regional interpreting associations, language companies, community-based organizations, educational institutions, hospitals, health and healthcare providers, and advocates for patients with limited English proficiency.

What we stand for

CCHI Commissioners brought together the necessary stakeholders through a non-profit organization whose main mission is to develop and administer a national, valid, credible, vendor-neutral certification program for healthcare interpreters in the U.S.

CCHI offers two national certifications: the Core Certification Healthcare Interpreter™ (CoreCHI™) and language-specific, performance Certified Healthcare Interpreter™ (CHI™) certification in Arabic, Mandarin and Spanish.

CCHI administers a national Continuing Education Accreditation Program (CEAP) with the online National Registry of accredited CE courses for healthcare interpreters at www.CEAPcchi.org.

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- Over 2,780 nationally certified healthcare interpreters by the end of 2016: 2,040 CHI™-Spanish, 585 CoreCHI™, 97 CHI™-Mandarin, and 64 CHI™-Arabic certificants.
- CCHI conducted the 2nd national *Job Task Analysis (JTA) Study* of the healthcare interpreter profession. Over 2,300 responses were received, and 2,095 responses were used for analysis. Based on the JTA Study results, the new certification exams specifications were developed.
- Our national Continuing Education Accreditation Program (CEAP) accredited 280 continuing education programs for healthcare interpreters, offered by 71 training providers, including 103 online courses and 23 conferences.
- CEAP program launched its **online training modules** based on the continuing education webinars presented by guest speakers at <http://cchiinterpreters.org>.



Certified Interpreters Community

- 1,084 healthcare interpreters completed an application for CCHI's certification program. 1,071 applications were approved.
- Top 10 states by the number of certified interpreters are CA, WI, MA, TX, OH, AZ, IL, MN, MI, NY.
- A total of 1,141 candidates for both CoreCHI™ and CHI™ certifications took the CoreCHI™ exam. The CoreCHI™ exam passing rate is 83.5%.
- 230 CoreCHI™ candidates took the CoreCHI™ exam in 2016, and 185 CoreCHI™ certifications were granted.
- 836 CHI™-Spanish candidates took the CHI™-Spanish exam in 2016, and 753 CHI™-Spanish certifications were granted. The CHI™-Spanish exam passing rate is 75.9%.
- 86 candidates took the CHI™-Arabic exam in 2016. The CHI™-Arabic exam passing rate is 18.6%. 15 CHI™-Arabic certifications were granted.
- 70 candidates took the CHI™-Mandarin exam. The CHI™-Mandarin exam passing rate is 24.3%. 19 CHI™-Mandarin certifications were granted.
- 238 certificants renewed their certification for the next four-year cycle. 368 certificants submitted their Year-2 renewal applications.